

## CUSTOMER PROFILE - ENTERPRISE BACKUP SOLUTION

# STORServer Backup Appliance stores \$800 million worth of assets for NuUnion Credit Union

### The Challenge:

Karen Grost, Business Continuity Specialist, was responsible for finding and implementing a new backup system, was looking for a disk-to-disk-to-tape (D2D2T) solution, because when performing restores with their previous system, she had to call the data operator and NuUnion staff had to go offsite every time to retrieve tapes. This process proved to be extremely time consuming for the organization. Grost needed a data recovery system that would allow multiple backups more rapidly than NuUnion's current solution.

### The Solution

In February 2007, Grost was able to implement the STORServer backup appliance. She first heard about the D2D2T appliance from a



local reseller, who helped NuUnion move completely off the previous system in only six months. Grost was immediately impressed with STORServer's point and click system. Between STORServer and the reseller,

every question Grost had was answered quickly and thoroughly.

The STORServer Appliance is a policy-based solution that manages backup, archive and disaster recovery. The solution is platform

### Summary

With 88,000 members and 14 branches in Michigan, it is a necessity for NuUnion Credit Union to have a dependable backup system to safeguard both their members' and their own ten terabytes of data. Karen Grost, Business Continuity Specialist for NuUnion, knew she needed to convert from their previous backup and disaster recovery system to an appliance that would be more reliable and better serve the needs of the credit union.

neutral, LAN friendly and includes the server, software, disk, tape, integration and support.

"Everything we were promised the D2D2T appliance would do, it has done," said Grost. "Under our previous solution, backups would run all weekend long. With STORServer, we're now able to backup our data seven nights a week, which has proved to be a huge time saver for us. Backups that used to take us hours to perform, now take only minutes."

Grost reported a number of issues with NuUnion's old appliance. On numerous occasions, the software would quit talking to the hardware and required the server to be re-booted. The backups would often fail, sending out error messages. When backups failed with the previous system, NuUnion had to start the restores over completely. The STORServer D2D2T appliance is able to sense where the last full backup occurred, so that backups are not duplicated, which saves NuUnion a lot of time.

The D2D2T appliance allows multiple, simultaneous backups much more rapidly than the credit union's former solution and also

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System, Storage, & Data Protection Appliances

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enables the organization to move important data to tape at a much cheaper cost. Since using the STORServer appliance, Grost has performed numerous restores and all have been disk-to-disk, so she has never needed to request a tape, saving money for NuUnion.

NuUnion is also able to further reduce their recovery time objective and recovery point objective using STORServer by doing backups throughout the day and not just overnight, which is something that their previous appliance did not offer. Grost now has the ability to perform data recoveries at all times, which makes her job a lot easier.

## Results:

“The STORServer D2D2T appliance has proved to be an affordable, easy to use and learn, user friendly solution,” said Grost. “The appliance is built to meet the specific needs of our organization. With our previous solution, we had to continually purchase additional agents and modules as our data grew. However with STORServer, we get everything we need and it is very scalable. Converting from our old backup system to the STORServer appliance was a good move for our organization.”

Currently, NuUnion is backing up 40 servers with the STORServer backup appliance. NuUnion purchased a second appliance for disaster recovery purposes in case something happened to their building. The appliance is located at an alternative branch.

“Another great selling point for the STORServer Appliance is that as our organization continues to grow, the disk drives and tape capacity can also be expanded to grow alongside us,” said Grost. “It’s really been a huge weight off of our shoulders using the D2D2T appliance. Everyone at STORServer has been really hands-on, attentive and good at answering any questions we have.”

## Contact Information

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